

 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a **summary**. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-442-2376 or visit [www.yourwyblue.com](http://www.yourwyblue.com). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-800-442-2376 to request a copy.

Important Questions	Answers	Why This Matters:
<a href="#">What is the overall deductible?</a>	\$500 per person / \$1,000 per family.	Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
<a href="#">Are there services covered before you meet your deductible?</a>	Yes. In-network <a href="#">preventive care</a> , dental exams/cleanings and services subject to a <a href="#">copayment</a> are not subject to the <a href="#">deductible</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
<a href="#">Are there other deductibles for specific services?</a>	Yes. \$25/person, \$50/family for dental care. \$50 for outpatient hospital services. There are no other specific <a href="#">deductibles</a> .	You must pay all of the costs for these services up to the specific <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay for these services.
<a href="#">What is the out-of-pocket limit for this plan?</a>	Medical: \$1,500/person, \$3,000/family. All cost share not to exceed \$7,900/person, \$15,800/family.	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
<a href="#">What is not included in the out-of-pocket limit?</a>	<a href="#">Premiums</a> , <a href="#">balance billing</a> charges, sanctions, reductions and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
<a href="#">Will you pay less if you use a network provider?</a>	Yes. See <a href="http://provider.bcbswy.com">http://provider.bcbswy.com</a> or call 1-800-442-2376 for a list of participating <a href="#">providers</a> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
<a href="#">Do you need a referral to see a specialist?</a>	No.	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$20 <a href="#">copayment</a> per visit.	\$20 <a href="#">copayment</a> per visit.	Office visit billed with related services: Apply \$20 <a href="#">copayment</a> per visit. Waive <a href="#">deductible</a> and <a href="#">coinsurance</a> up to a paid \$200 maximum per visit. After the \$200 maximum has been reached, apply <a href="#">deductible</a> and 50% <a href="#">coinsurance</a> .
	<a href="#">Specialist</a> visit	\$20 <a href="#">copayment</a> per visit.	\$20 <a href="#">copayment</a> per visit.	Office visit billed with related services: Apply \$20 <a href="#">copayment</a> per visit. Waive <a href="#">deductible</a> and <a href="#">coinsurance</a> up to a paid \$200 maximum per visit. After the \$200 maximum has been reached, apply <a href="#">deductible</a> and 50% <a href="#">coinsurance</a> .
	<a href="#">Preventive care/screening</a> /immunization	No Charge. <a href="#">Deductible</a> does not apply.	50% <a href="#">coinsurance</a>	Benefits include but are not limited to those recommended by the USPSTF (A & B only), CDC Advisory Committee on Immunization Practices, and the HRSA for women's and children's <a href="#">preventive care</a> . You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----None-----
	Imaging (CT/PET scans, MRIs)	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----None-----

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	
<b>If you need drugs to treat your illness or condition</b> More information about <a href="http://www.bcbswy.com/st19">prescription drug coverage</a> is available at <a href="http://www.bcbswy.com/st19">www.bcbswy.com/st19</a>	Generic drugs (Tier 1)	\$0 <a href="#">copayment</a> and 20% <a href="#">coinsurance</a> per 30 day supply retail and 90 day supply mail order. <a href="#">Deductible</a> does not apply.	Not Covered	Covers up to a 90 day supply retail and mail order.
	Preferred brand drugs (Tier 2)	\$5 <a href="#">copayment</a> and 20% <a href="#">coinsurance</a> per 30 day supply retail and 90 day supply mail order. <a href="#">Deductible</a> does not apply.	Not Covered	Covers up to a 90 day supply retail and mail order.
	Non-preferred brand drugs (Tier 3)	\$5 <a href="#">copayment</a> and 20% <a href="#">coinsurance</a> per 30 day supply retail and 90 day supply mail order. <a href="#">Deductible</a> does not apply.	Not Covered	Covers up to a 90 day supply retail and mail order.
	<a href="#">Specialty drugs</a> (Tier 4)	See above for <a href="#">Specialty drugs</a> classified as Generic, Preferred Brand or Non-preferred Brand.	Not Covered	Covers up to a 90 day supply retail and mail order. Certain <a href="#">specialty drugs</a> may be subject to medical <a href="#">deductibles</a> and <a href="#">coinsurance</a> instead of the cost indicated.
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	For surgeries performed in an office setting or at an ambulatory surgery center the <a href="#">coinsurance</a> may be reduced.
	Physician/surgeon fees	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	For surgeries performed in an office setting or at an ambulatory surgery center the <a href="#">coinsurance</a> may be reduced.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	
If you need immediate medical attention	<a href="#">Emergency room care</a>	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Cover non-emergency related services rendered by an institution or prescribed by a physician. OP hospital services are subject to a separate \$50 <a href="#">deductible</a> then subject to contract <a href="#">deductible</a> and <a href="#">coinsurance</a> .
	<a href="#">Emergency medical transportation</a>	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Limited to \$1000 per vehicle ground ambulance.
	<a href="#">Urgent care</a>	\$20 <a href="#">copayment</a> per visit.	\$20 <a href="#">copayment</a> per visit.	Apply \$20 <a href="#">copayment</a> per visit. Waive <a href="#">deductible</a> and <a href="#">coinsurance</a> up to a paid \$200 maximum per visit. After the \$200 maximum has been reached, apply <a href="#">deductible</a> and 50% <a href="#">coinsurance</a> .
If you have a hospital stay	Facility fee (e.g., hospital room)	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Failure to obtain pre-admission review may result in a denial or reduction in coverage.
	Physician/surgeon fees	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Failure to obtain pre-admission review may result in a denial or reduction in coverage.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----None-----
	Inpatient services	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Failure to obtain pre-admission review may result in a denial or reduction in coverage.
If you are pregnant	Office visits	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Maternity services not covered for dependent daughters.
	Childbirth/delivery professional services	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Maternity services not covered for dependent daughters.
	Childbirth/delivery facility services	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Maternity services not covered for dependent daughters.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	
If you need help recovering or have other special health needs	<a href="#">Home health care</a>	30% <a href="#">coinsurance</a>	30% <a href="#">coinsurance</a>	-----None-----
	<a href="#">Rehabilitation services</a>	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Occupational and speech therapy benefits are provided for CVA (Cerebral Vascular Accidents), head injury, spinal cord injury or as required as a result of post-operative brain surgery. Failure to obtain pre-certification for inpatient rehab may result in a denial or reduction in coverage. Inpatient is limited to 45 days per member per calendar year. Outpatient is limited to 20 visits per member per calendar year. Physical therapy is covered inpatient based on related admissions and outpatient for other than maintenance. Outpatient respiratory therapy is covered when related to an accident, emergency, surgery or when medically necessary. Outpatient cardiac rehabilitation is covered limited to a lifetime maximum of 36 visits.
	<a href="#">Habilitation services</a>	Not Covered	Not Covered	-----None-----
	<a href="#">Skilled nursing care</a>	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	Failure to obtain pre-certification for inpatient skilled nursing may result in a denial or reduction in coverage.
	<a href="#">Durable medical equipment</a>	50% <a href="#">coinsurance</a>	50% <a href="#">coinsurance</a>	-----None-----
	<a href="#">Hospice services</a>	30% <a href="#">coinsurance</a>	30% <a href="#">coinsurance</a>	Failure to obtain pre-certification for inpatient hospice may result in a denial or reduction in coverage.
	If your child needs dental or eye care	Children's eye exam	Not Covered	Not Covered
Children's glasses		Not Covered	Not Covered	-----None-----
Children's dental check-up		No Charge. <a href="#">Deductible</a> does not apply.	No Charge. <a href="#">Deductible</a> does not apply.	Limited to 2 exams per calendar year.

## Excluded Services & Other Covered Services:

### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- |                         |                            |                        |
|-------------------------|----------------------------|------------------------|
| • Acupuncture           | • Long-term care           | • Routine foot care    |
| • Cosmetic surgery      | • Routine eye care (Adult) | • Weight loss programs |
| • Habilitation services | • Routine eye care (Child) |                        |

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- |  |  |  |
|--|--|--|
| • Bariatric surgery - Requires prior approval                | • Hearing aids - Limited to a maximum of \$1,250 per ear, per person once every 5 years  | • Non-emergency care when traveling outside the U.S.                     |
| • Chiropractic care  | • Infertility treatment - Limited to the correction of the condition causing infertility | • Private-duty nursing - Limited to inpatient services provided by an RN |
| • Dental care (Adult) - Limited to 2 exams per calendar year |  |  |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Blue Cross Blue Shield of Wyoming at 1-800-442-2376, the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: the Claim Supervisor - Blue Cross Blue Shield of Wyoming at 1-800-442-2376 or [www.wyomingblue.com](http://www.wyomingblue.com).

**Does this plan provide Minimum Essential Coverage? Yes.**

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*—————

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$500	■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$500	■ The <a href="#">plan's</a> overall <a href="#">deductible</a>	\$500
■ <a href="#">Specialist copayment</a>	\$20	■ <a href="#">Specialist copayment</a>	\$20	■ <a href="#">Specialist copayment</a>	\$20
■ Hospital (facility) <a href="#">coinsurance</a>	50%	■ Hospital (facility) <a href="#">coinsurance</a>	50%	■ Hospital (facility) <a href="#">coinsurance</a>	50%
■ Other <a href="#">coinsurance</a>	50%	■ Other <a href="#">coinsurance</a>	50%	■ Other <a href="#">coinsurance</a>	50%
<p><b>This EXAMPLE event includes services like:</b>                      Specialist office visits (<i>prenatal care</i>)                      Childbirth/Delivery Professional Services                      Childbirth/Delivery Facility Services                      Diagnostic tests (<i>ultrasounds and blood work</i>)                      Specialist visit (<i>anesthesia</i>)</p>		<p><b>This EXAMPLE event includes services like:</b>                      Primary care physician office visits (<i>including disease education</i>)                      Diagnostic tests (<i>blood work</i>)                      Prescription drugs                      Durable medical equipment (<i>glucose meter</i>)</p>		<p><b>This EXAMPLE event includes services like:</b>                      Emergency room care (<i>including medical supplies</i>)                      Diagnostic test (<i>x-ray</i>)                      Durable medical equipment (<i>crutches</i>)                      Rehabilitation services (<i>physical therapy</i>)</p>	
<b>Total Example Cost</b>	<b>\$12,800</b>	<b>Total Example Cost</b>	<b>\$7,400</b>	<b>Total Example Cost</b>	<b>\$1,900</b>
<b>In this example, Peg would pay:</b>		<b>In this example, Joe would pay:</b>		<b>In this example, Mia would pay:</b>	
<i>Cost Sharing</i>		<i>Cost Sharing</i>		<i>Cost Sharing</i>	
Deductibles	\$500	Deductibles	\$500	Deductibles	\$200
Copayments	\$0	Copayments	\$200	Copayments	\$40
Coinsurance	\$1,000	Coinsurance	\$700	Coinsurance	\$0
<i>What isn't covered</i>		<i>What isn't covered</i>		<i>What isn't covered</i>	
Limits or exclusions	\$60	Limits or exclusions	\$60	Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$1,560</b>	<b>The total Joe would pay is</b>	<b>\$1,460</b>	<b>The total Mia would pay is</b>	<b>\$240</b>

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.



This Notice is Being Provided as Required by the Affordable Care Act

## Translation Services

<p>If you, or someone you're helping, has questions about Blue Cross Blue Shield of Wyoming, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 800-442-2376.</p>	<p>Se tu o qualcuno che stai aiutando avete domande su Blue Cross Blue Shield of Wyoming, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 800-442-2376.</p>
<p>Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Blue Cross Blue Shield of Wyoming, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 800-442-2376.</p>	<p>Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Blue Cross Blue Shield of Wyoming, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 800-442-2376.</p>
<p>如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱 Blue Cross Blue Shield of Wyoming]方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字800-442-2376]。</p>	<p>Jika Anda, atau seseorang yang Anda tolong, memiliki pertanyaan tentang Blue Cross Blue Shield of Wyoming, Anda berhak untuk mendapatkan pertolongan dan informasi dalam Bahasa Anda tanpa dikenakan biaya. Untuk berbicara dengan seorang penerjemah, hubungi 800-442-2376.</p>
<p>Falls Sie oder jemand, dem Sie helfen, Fragen zum Blue Cross Blue Shield of Wyoming haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 800-442-2376.</p>	<p>ご本人様、またはお客様の身の回りの方でも、Blue Cross Blue Shield of Wyoming についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、800-442-2376 までお電話ください。</p>
<p>Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa Blue Cross Blue Shield of Wyoming, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 800-442-2376.</p>	<p>यदि तपाईं आफ्ना लागि आफैँ आवेदनको काम गर्दै, वा कसैलाई मद्दत गर्दै हुनुहुन्छ, Blue Cross Blue Shield of Wyoming बारे प्रश्नहरू छन् भने आफ्नो मातृभाषामा निःशुल्क सहायता वा जानकारी पाउने अधिकार छ। दोभाषे (इन्टरप्रेटर) सँग कुरा गर्नुपर्ने 800-442-2376 मा फोन गर्नुहोस्।</p>
<p>Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Blue Cross Blue Shield of Wyoming, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 800-442-2376.</p>	<p>اگر شما، یا کسی که شما به او کمک میکنید، سوال در مورد Blue Cross Blue Shield of Wyoming، داشته باشید حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. 800-442-2376 تماس حاصل نمایید.</p>
<p>만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Blue Cross Blue Shield of Wyoming 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 800-442-2376 로 전화하십시오.</p>	<p>જો તમે અથવા તમે કોઈને મદદ કરી રહ્યાં તેમાંથી કોઈને [એસબીએમ કાર્યક્રમનું નામ મુકો] વિશે પ્રશ્નો હોય તો તમને મદદ અને માહિતી મેળવવાનો અધિકાર છે. તે ખર્ચ વિના તમારી ભાષામાં પ્રાપ્ત કરી શકાય છે. દુભાષિયો વાત કરવા માટે, આ [અહીં દાખલ કરો નંબર ] પર કોલ કરો.</p>
<p>Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Blue Cross Blue Shield of Wyoming, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 800-442-2376.</p>	<p>Dii kwe`é atah nilinigií Blue Cross Blue Shield of Wyoming haada yit`éego bina`idilkidgo éi doodago háida biká anilyeedigií t`áadoo le`é yina`idilkidgo beehaz`áanii hólo`dii t`áa hazaadk`ehi háka a`doowołgo bee haz`á doo báh ilinigóó. Ata` halne`igií koji` bich`i` hodiilnil 800-442-2376.</p>



## Non-Discrimination Notices

Blue Cross Blue Shield of Wyoming (BCBSWY) does not discriminate on the basis of race, color, national origin, sex, age, or disability in its health programs and activities.

BCBSWY provides appropriate auxiliary aids and services, including qualified interpreters for individuals with disabilities and information in alternate formats, free of charge and in a timely manner, when such aids and services are necessary to ensure an equal opportunity to participate to individuals with disabilities.

BCBSWY provides language assistance services, including translated documents and oral interpretation, free of charge and in a timely manner, when such services are necessary to provide meaningful access to individuals with limited English proficiency.

In order to obtain the interpretation services listed in paragraphs two (2) and three (3), Participants may call (800) 442-2376 or use BCBSWY's Telecommunications Device for the Deaf (TDD) at (800) 696-4710.

Participants have the right to file a grievance regarding potential discrimination. To file a grievance, please call BCBSWY at (307) 634-1393 or (800) 442-2376 and request the Grievance Officer in the Legal Department or mail a letter describing the grievance to 4000 House Avenue, Cheyenne, WY 82001 to the attention of the Legal Department.

If a Participant believes they have been discriminated against because of their race, color, national origin, disability, age, sex or religion, the Participant may file a discrimination complaint with the Office of Civil Rights. Please visit [www.hhs.gov/ocr](http://www.hhs.gov/ocr) for directions to file a complaint.