



Department of Finance & Administration
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December 9, 2019

Joint Powers Fiber Optics Telecommunication Board
P.O Box 668
Green River, WY 82935

RE: Upcoming Contract Expiration for Contact Communications

Dear Board Members:

The City of Rock Springs wishes to provide input regarding the possibility of changing Internet Service Providers due to an upcoming contract expiration with Contact Communications.

The City is in favor of exploring other options; however, there are matters to be taken into consideration. The change of contract would necessitate updating IP addresses in many places, which presents additional costs to be weighed for the involved administration that is required to make these changes. Outages will most likely occur during the transition as well.

There are concerns that another Internet Service Provider will not have the capability of providing the level of service expected, which is currently provided. Contact Communications has a long history of providing reliable service to the City, which may be difficult to match.

In closing, the City believes that the effort and risk with changing Internet Service Providers should be seriously considered when exploring other options.

Feel free to contact me with any questions you may have regarding this input.

Sincerely,

A handwritten signature in blue ink that reads "Matthew L. McBurnett".

Matthew L. McBurnett
Director of Administrative Services